NOTICE

Malkait Kaur

| w/o Jarnail Singh  Sangla, Teh. Dharamkot District |
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| Moga |
| Punjab |

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Phone: +91 9876543210

31-12-2023

AM Solar Energy

| Office No.123, Kunj Vihar, Jassian Road, Ludhiana, Tehsil and District Ludhiana through its Manager/Authorized person Mr. Puneet Bharti |
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| Ludhiana |
| Punjab |

Phone: +91 22 12345678

In RE: Deficiency in installation of solar panels vide Purchase Order No. XX.

Greetings,

I, Malkait Kaur, am writing to bring to your kind notice an issue I have encountered with the installation of solar panels by AM Solar Energy on my terrace vide Order No. XX.

I had sought your services for the installation of solar panels, and while the installation was approved by the Punjab State Power Corporation Ltd., there is a manufacturing defect in the panels. This defect has led to a significant reduction in the electricity generated, falling far below the promised 20-25 units per day.

Despite informing AM Solar Energy about the issue, no corrective steps have been taken, and the deficiency remains unresolved.

You are hereby finally called upon to:

1. Initiate a replacement of the solar panels within fifteen days from the receipt of the notice; and
2. Compensate to the tune of 50,000 Rs. for the medical expenses incurred by myself;

Within fifteen days of the receipt of this notice.

Failing to address the aforementioned issues within 15 days of the receipt of this notice, I shall be constrained to initiate proceedings against AM Solar Energy for redressal of my grievances and recovery of damages. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Malkait Kaur